

Organisational Performance, Good Governance and Compliance

Codes, Standards, SOP, FSO Drafting and Review Unit

Prescribing minimum requirements to prevent fire and explosion hazards arising from storage, handling, or use of dangerous materials, or from other specific hazardous conditions.

Operation Performance Assessment Unit

The Operation Performance Assessment Unit is important components of the Mauritius Fire and Rescue Service. They are part of an ongoing process of performance planning, review and development that involves both senior officers and firefighters.

Incident Management Audit Unit

Involves an in-depth examination of fire safety management system(s) and associated arrangements.

Health and Safety Audit Unit

To carry out a systematic, critical appraisal of all potential hazards which may affect personnel, premises, services & operation.

Inventory/ Kits Inspection Audit Unit

Implement inventory management best practices to improve accountability and accuracy.

Compliance and Monitoring Unit

Manages the fire inspection program, plans review program, fire safety training program, special events review, fire/accident investigation and general safety, monitoring the fire protection testing and maintenance programs, hazard mitigation program.

Complaint Handling Unit

An effective complaints Handling system is fundamental to delivering quality public services. It is responsible for handling all customer's complaint received through 154, mail and letters.