



# MAURITIUS FIRE AND RESCUE SERVICE

## Communiqué

### **Online application for a Fire and Evacuation Plan on the National Electronic Licensing System (NELS) Platform**

The Mauritius Fire and Rescue Service (MFRS) hereby informs the public that with effect from **Monday 01<sup>st</sup> September 2025**, all **application for a Fire and Evacuation Plan**, pursuant to **section 18 of The Mauritius Fire and Rescue Service Act 2013**, shall be submitted electronically through the NELS Platform on the website: <https://business.edbmauritius.org>

For any additional information, the Customer Care Office (CCO) of the MFRS may be contacted on 211 5839 / 211 3580 or by visiting the CCO, Ground Floor, Atalian Tower, 57, Labourdonnais Street, Port Louis, on weekdays from 09:00 to 15:45 hrs.

For any queries concerning access to NELS Platform, kindly send email to NELS Helpdesk at: [nels@edbmauritius.org](mailto:nels@edbmauritius.org) or on 203 3880.