



REPUBLIC OF MAURITIUS

Mauritius Fire & Rescue Service  
Atalian Tower  
57, Labourdonnais Street  
Port-Louis – Mauritius  
Tel No: 212 0214/15  
Fax : 2083875  
Email:mfrs\_headoffice@govmu.org

In reply please quote  
MFRS/ONB/09/2024-25

Date: 16 October 2024

The Managing Director  
Crans and Company Limited  
62, Pailles Road  
Les Pailles

Dear Sir,

**Procurement of a Turn Table Ladder**  
**Bid No: FIRESERVICES/IFB/2024/192**

Please refer to the bid you submitted online in response to above mentioned tender exercise.

2. This is to inform you that the Mauritius Fire & Rescue Service has approved your offer for the supply of the undermentioned goods for a total bid amount of € 1,300,000 (Euros one million three hundred thousand only) VAT Excl.

SN as per BD	Description of goods	Quantity Required  Unit	Rate (VAT Excl.)	Total Amount (VAT Excl.)
1	Procurement of Turn Table Ladder	01	€ 1,300,000	€ 1,300,000

3. Delivery should be effected within eighteen (18) months as from date of issue of this letter of award. However, we have noted that your delivery period submitted is 72 weeks, which we favour. The final destination for delivery of the Goods is Mechanical Workshop, Coromandel Fire Station.
4. Items which are not according to specifications will be rejected by the Chief Fire Officer or any other Officer authorized by him. In such case of rejection, it should be replaced forthwith.
5. According to GCC 16.1, the method and conditions of payment to be made under this Contract shall be as follows:
- (i) 20% of contract value after signature of contract against a Bank Guarantee for Advance Payment of equivalent value valid for 2 months beyond the delivery period specified above. The bank guarantee can be cancelled should successful commissioning by the user be completed before the 2 months period. Similarly, the Bidder may be required

to extend the bank guarantee should there still be pending issues after the 2 months period.

- (ii) 80% of contract value after delivery of all items and commissioning of the equipment. Kindly submit your bank address and account number to the Mauritius Fire & Rescue Service as early as possible.
- 6. This Letter of Award and your offer shall constitute a binding agreement between you and the Mauritius Fire & Rescue Service and shall be subject to the Conditions of the Contract (GCC) for the Procurement of Goods (Ref: G/RFQ-GCC4/11-21), except where modified by the Special Conditions of Contract.
- 7. The period of validity of the Warranty shall be 12 months according to GCC 28.3. The warranty shall remain valid for a period of 12 months as from date of commissioning and issuance of acceptance certificate at the final destination at the Mauritius Fire and Rescue Service, Mechanical Workshop, Coromandel Fire Station. The Turn Table Ladder components and chassis components such as engine, gearbox, transfer gear, differential, water pump and all fitted equipment shall be covered by a minimum warranty period of one year on mechanical, electrical and electronic parts. Five years warranty on body parts.
- 8. The liquidated damages shall be 1% per week. The maximum amount of liquidated damages shall be 10% of the total contract amount.
- 9. You must submit a Performance Security (PS) representing **10% of the contract price (€ 1,300,000+ € 43,200)** in the form of a Bank Guarantee within 28 days after award of the contract. The PS shall be valid for a period of at least twenty eight (28) days following the expiry of the warranty period of 12 months.
- 10. The following are reproduced as highlights:
  - (i) **Maintenance and After Sale Service**
    - (a) **The Mauritius Fire and Rescue Service is additionally subscribing to your maintenance charges (€ 43,200) for one year for the Turn Table Ladder after the one (1) year warranty period.**
    - (b) Maintenance agreement will be according to the above offer on a one yearly basis and payment will be effected on a monthly basis.
    - (c) You must undertake to carry in stock for a period of at least fifteen (15) years, the spare parts essential for the normal running operation of the appliance and all equipment.
    - (d) The time frame for repairs shall be for Minor works within two (2) weeks and major works within six (6) months.

(ii) **Training**

Training shall be dispensed to fire personnel and workshop personnel by a qualified instructor/trainer as follows:

- 30 hours training on train the trainer module, operation, safety and driving for 20 MFRS Instructors.
- 15 hours training for 5 workshop technicians which shall include diagnosis/fault findings, minor repairs and maintenance.

You shall submit the training module together with the study notes for both categories, prior to delivery of the courses. The training shall be delivered at the premises of the MFRS.

(iii) **Pre-Construction Meeting**

Four (4) representatives of the MFRS will carry out a pre-construction meeting to finalize the Design of the Turn Table Ladder/Features/Functionality/Rescue equipment/firefighting equipment arrangements/positioning in the equipment lockers of the vehicle prior to the start of the Manufacturing Works on dates to be mutually agreed by the Chief Fire Officer and the Manufacturer.

You shall submit a detailed programme of the Pre-Construction Meeting.

All costs and expenses for travelling, board and lodging for attending the country of origin of the Manufacturer for the PCM exercises shall be borne by the **MFRS**. All costs and expenses for travelling from the MFRS representatives lodging to the Manufacturer premises for PCM shall be borne by you.

(iv) **Pre-Delivery Inspection**

Four (4) representatives of the MFRS will carry out a pre-delivery inspection and testing of the Turn Table Ladder and fitted equipment on the premises of the manufacturer prior to shipment of the vehicle from its manufacturers on dates to be mutually agreed by the Chief Fire Officer and the Manufacturer.

You shall submit a detailed programme of inspection and testing of the Turn Table Ladder and fitted equipment.

All costs and expenses for travelling, board and lodging for attending the country of origin of the Manufacturer for the PCM exercises shall be borne by the **MFRS**. All costs and expenses for travelling from the MFRS representatives lodging to the Manufacturer premises for PCM shall be borne by you.

11. All conditions of the Bidding Document should nevertheless be complied with.
12. Kindly confirm acceptance of this order on the terms and conditions set out, initially, on fax **210 1584; 208 3875 within three days from date of this letter. The original of your acceptance letter to be submitted by post or otherwise as well.**

Yours faithfully,



A.K Kehlary  
Chief Fire Officer